

# BACK BUTTON NOT WORKING

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**QUESTION:** For the last few weeks the back arrow button has not shown up on any of my Websites or when I view “My Documents”. I can use the Alt and the left arrow, but it is slower and doesn’t always work. Any ideas?

**ANSWER:**

You have changed the View settings.  
To fix it:

❶ Open *Windows Explorer*

✳ in *Windows 98* or *Me*, select Start > Programs > Windows Explorer

✳ in *Windows XP*, select Start > All Programs > Accessories > Windows Explorer) or RIGHT-click on Start and left-click on “Explore”.

❷ Click on View > ToolBars > Standard Buttons.

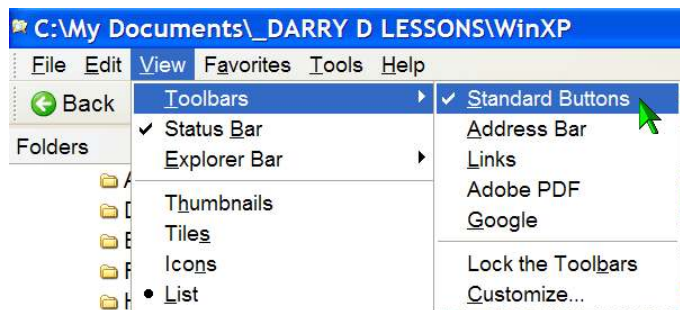


Figure 1