



Windows Live Mail ATTACHMENTS

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PROBLEM: Messages containing certain attachments such as images cannot be opened. The problem is with a security setting — the default setting assumes that all image attachments are potential viruses:

“Do not allow attachments to be saved or opened that could possibly be a virus.” Here is the solution:

1. Open the “Safety Options” (Figure 1).

- 1 Click on the **Tools** icon in the top left corner of the Live Mail Screen
- 2 Select **Options**.
- 3 Click on **Safety Options**.

2. Click on the **Security** tab

3. Remove the check mark (✓) from the “Do not allow attachments to be saved or opened that could potentially be a virus.” (Figure 2)

4. Click **Apply**.

5. Click **OK**.

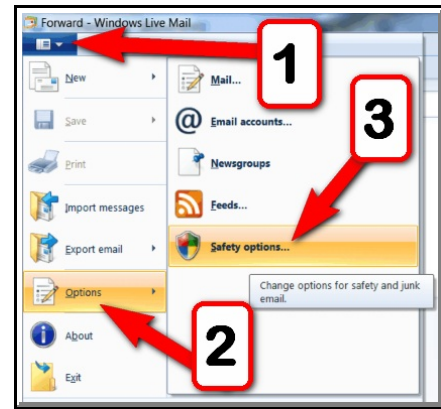


Figure 1

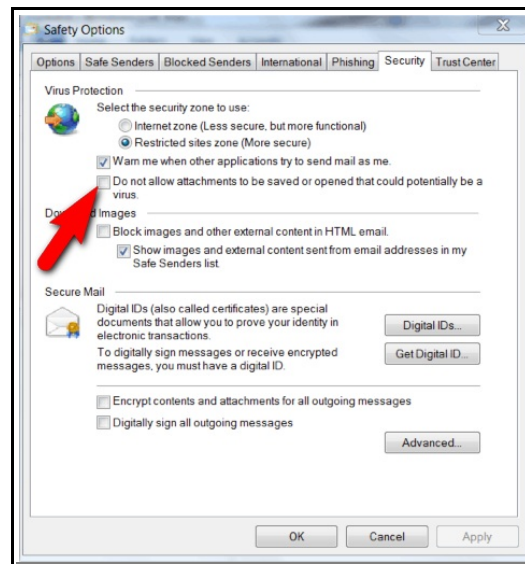


Figure 2

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