

JUNO IMAGE SAVED

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QUESTION: I'm using Outlook Express which works great. However, when my friend sends me an image from Juno, I can't save a copy of it like I can from my other emails. I know to RIGHT-click on the image and Click on "Save As"; but, that doesn't work in her Juno emails.

ANSWER: That's because Juno is a proprietary system and it sends graphics (usually photos) differently. So here's how to do it.

1. To save a photo in an email (Figure 1):

- ① RIGHT-click on the graphic.
- ② Click on "Save Picture As...."

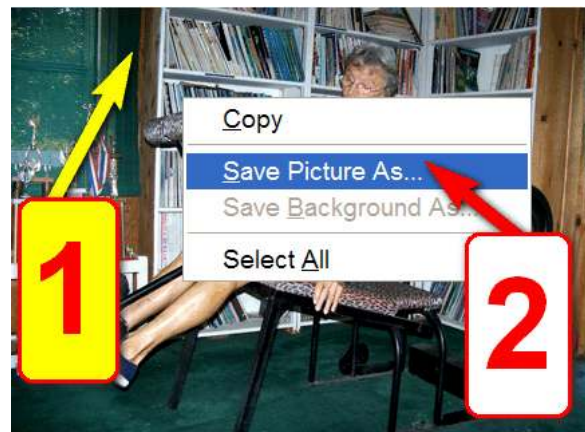


Figure 1

2. When the photo is in an email from Juno, you'll get a rejection notice (Figure 2).



Figure 2

3. Forward the email to yourself (Figure 3).



Figure 3

4. When you receive it, repeat the Step 1, above, and you will be able to save the graphic.