

# Outlook Express IMAGES REPLACED BY X

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If your friends are complaining that all they see is an empty box with a red X in the upper-left corner when you send them photos, here's how to fix the problem in Outlook Express.

1. Open Outlook Express.
2. From the MenuBar, select Tools > Options (Figure 1).
3. Left-click on the "Send" tab (Figure 2):

- 1 Next to the "Mail Sending Format" selection, ensure that "HTML" is selected.
- 2 Left-click on the "HTML Settings" button.

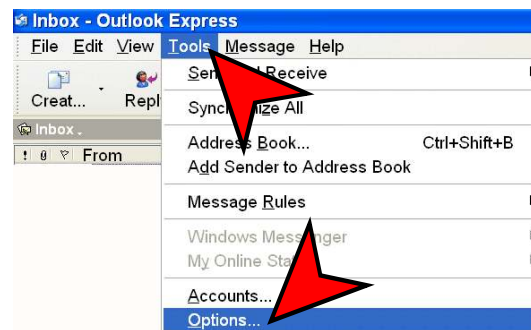


Figure 1

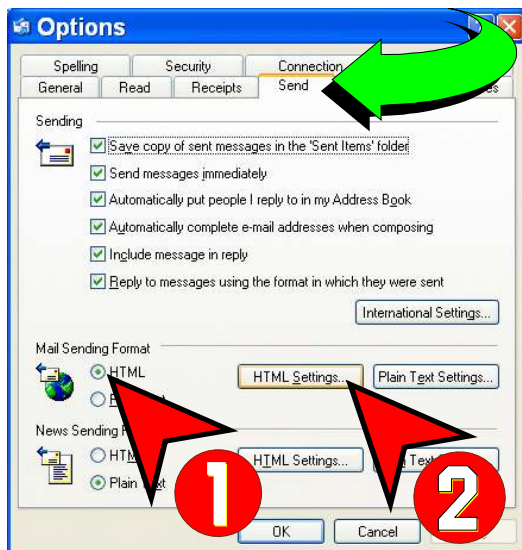


Figure 2

4. Ensure there is a check next to "Send pictures with messages" (Figure 3).
5. Left-click on OK button.
6. Left-click on OK button.

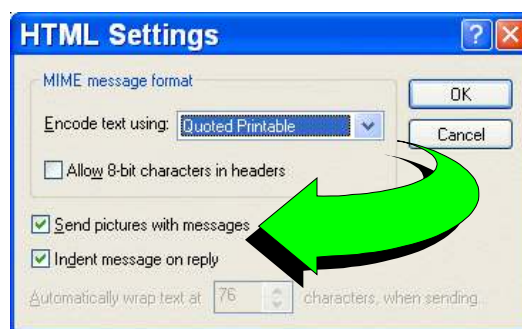


Figure 3